

STATE OF COLORADO

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Dedicated to protecting and improving the health and environment of the people of Colorado

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Colorado Department
of Public Health
and Environment

November 16, 2012

Dear Women's Wellness Connection partner,

Women's Wellness Connection (WWC) is pleased to enclose the WWC Performance Period 1 (June 30 – October 31, 2012) report for fiscal year 2013. This email is sent to the agency director, contract administrator and WWC coordinator. This letter details the reports attached to the email, and outlines indicators used to assess agency performance.

The WWC Performance Period 1 report packet includes:

- **Contract Monitoring System (CMS) rating worksheet** – Effective July 1, 2009, Contractor Performance Evaluations are a required component of the Colorado Department of Public Health and Environment (CDPHE) contract monitoring. The ratings for Performance Period 1 are used by WWC only and are **not** posted on the State of Colorado website. The ratings on the CMS report indicate how the agency is performing in the areas of Quality, Timeliness, Price/Budget, Business Relations/Customer Service, and Deliverables/Requirements.
- **Progress Report** – The *WWC Progress Report for Fiscal Year 2013* is a snapshot of Price/Budget and Deliverables/Requirements for agencies to know how the agency is performing. The performance ratings are:
 - *Meeting standard* (green) indicates the agency performance is the same or better than the Center for Disease Control and Prevention (CDC) / WWC standard;
 - *Close to standard* (yellow) indicates that the agency performance is within 5 points of the CDC / WWC standard; or
 - *Far from standard* (red) indicates that the agency performance is more than 5 points above or below the CDC / WWC standard.

The indicators used to determine performance in **Deliverables/Requirements** are:

- Clinical quality indicators (Please see the attached *Core Indicator Cheat Sheet* to see how these indicators are calculated.)
 - C1. Abnormal Breast Screenings with Complete Follow-Up

- C2. Time from Screening to Diagnosis > 60 Days for Abnormal Breast Screening Results
- C3. Abnormal Cervical Screenings with Complete Follow-Up
- C4. Time from Screening to Diagnosis > 60 Days for Abnormal Cervical Screening Results
- Screening indicators (Please see the attached *Core Indicator Cheat Sheet* to see how these indicators are calculated.)
 - S1. Rarely or Never Screened at Initial Pap Test
 - S2. Screening Mammograms Provided to Women \pm 50 Years of Age
- Treatment indicator (Please see the attached *BCCP Data Report*.)
 - T1. Time from Cancer Diagnosis to Enrollment Into BCCP Medicaid
- Administrative indicators
 - A4. Procedures Entered into eCaST Within 30 Days of Procedure Date
 - Combined attendance performance.
 - A1. Health Improvement Team (HIT) calls (50% attendance required)
 - A2. eCaST Users Group calls (50% attendance required)
 - A3. Clinical Webinars (100% attendance required)

The indicator that WWC uses to determine performance in **Price/Budget** is:

- Administrative indicator (Please see the attached *Budget Spending Report*.)
 - A5. Spending to Date is on Target with Fiscal Year
- **Core Indicator Cheat Sheet** – This report details the date parameters (the start and end dates used when running the report) used and the data used to calculate clinical and screening indicators. These indicators are determined by the Centers for Disease Control (CDC).
- **Breast and Cervical Cancer Program (BCCP) Medicaid Data Report** – If clients have been diagnosed with cancer during this fiscal year the agency will receive the *BCCP Data Report for Fiscal Year 2013*. The report provides the WWC ID for all clients diagnosed, the diagnosis date, the date the BCCP enrollment process is initiated and the date the client is fully enrolled into BCCP. WWC uses the “Business Days from Diagnosis to Enrollment” data for the treatment indicator.
- **Budget Spending Report** – The *Budget Spending Report for Fiscal Year 2013* is a visual representation of how much your agency had spent as of October 15, 2012 and how much money remains in your Total Amended Budget.

For recommendations on how to improve your indicators, please go to our website at <http://www.colorado.gov/cs/Satellite/CDPHE-PSD/CBON/1251617581963> under "Quality Assurance and Improvement" and "Data and eCaST." You can also contact me at 303-692-2599 or kris.mccracken@state.co.us.

WWC welcomes and encourages any feedback and/or suggestions regarding this progress report by telephone, email, and/or during our monthly Health Improvement Team (HIT) calls. Thank you for all your hard work!

Sincerely,

A handwritten signature in black ink that reads "Kris McCracken". The signature is written in a cursive, flowing style.

Kris McCracken
Women's Wellness Connection Program Coordinator
Colorado Department of Public Health and Environment
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